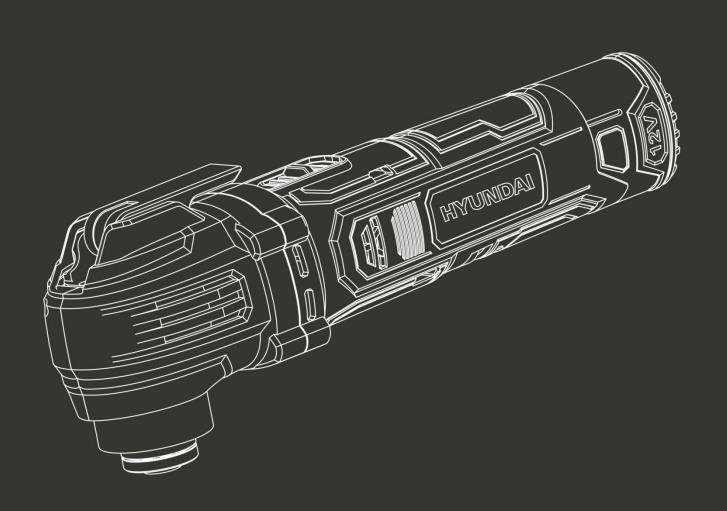


CORDLESS MULTI-FUNCTION TOOL HMT12V2A

ORIGINAL INSTRUCTIONS



CAUTION: Read the instructions before using the machine!

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1. INTENDED USE

This tool is intended to be used for the sanding of little surfaces, corners, edges, for stripping, cutting little pieces in metal, wood or plastics.

Do not use this tool for others purposes. Misuse will create accidents and injuries. It is intended only for a domestic use. Do not use it for commercial purposes.

2. SAFETY INSTRUCTIONS

GENERAL POWER TOOL SAFETY WARNINGS

WARNING Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or seriousinjury.

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated(cordless) power tool.

1. Work area safety

- a) Keep work area clean and well lit. Cluttered or dark areas invite accidents.
- b) Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
- c) Keep children and bystanders away while operating a power tool. Distractions can cause you to lose control.

2. Electrical safety

- a) Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
- b) Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators. There is an increased risk of electric shock if your body is earthed or grounded.
- c) Do not expose power tools to rain or wet conditions. Water entering a power tool will increase the riskof electric shock.
- d) Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
- e) When operating a power tool outdoors, use an extension cord suitable for outdoor use. Use of a cord suitable for outdoor use reduces the risk of electric shock.
- f) If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply. Use of an RCD reduces the risk of electric shock.

3. Personal safety

- a) Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
- **b)** Use personal protective equipment. Always wear eye protection. Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reducepersonal injuries.
- c) Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool. Carrying power tools with your finger on theswitch or energising power tools that have the switch on invites accidents.
- **d)** Remove any adjusting key or wrench before turning the power tool on. A wrench or a key left attached to a rotating part of the power tool may result in personal injury.

- e) Do not overreach. Keep proper footing and balance at all times. This enables better control of the power tool in unexpected situations.
- f) Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
- g) If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used. Use of dust collection can reduce dust-related hazards.
- h) Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles. A careless action can cause severe injury within a fraction of a second.

4. Power tool use and care

- **a) Do not force the power tool. Use the correct power tool for your application.** *The correct power tool will do the job better and safer at the rate for which it was designed.*
- **b)** Do not use the power tool if the switch does not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c) Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools. Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.
- e) Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.
- **f) Keep cutting tools sharp and clean.** *Properly maintained cutting tools with sharp cutting edges are lesslikely to bind and are easier to control.*
- g) Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.
- h) Keep handles and grasping surfaces dry, clean and free from oil and grease. Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

5. Battery tool use and care

- **a) Recharge only with the charger specified by the manufacturer**. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- **b)** Use power tools only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- c) When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- d) Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- **e) Do not use a battery pack or tool that is damaged or modified**. *Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.*
- f) Do not expose a battery pack or tool to fire or excessive temperature. Exposure to fire or temperature above 130 °C may cause explosion.
- g) Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions. Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

- 6. Service
- a) Have your power tool serviced by a qualified repair person using only identical replacement parts.

This will ensure that the safety of the power tool is maintained.

b) Never service damaged battery packs. *Service of battery packs should only be performed by the manufacturer or authorized service providers.*

SPECIFIC SAFETY WARNINGS FOR SANDER



WARNING!

Dusts from materials such as leaded paint, some types of wood and metal can be harmful to your health.

- Contact with an inhalation of these dusts can represent a health hazard for the person operating the appliance and other people in the vicinity.
- Wear a safety googles and a protective dust mask!

SPECIAL SAFETY INSTRUCTIONS FOR BATTERY-OPERATED TOOLS

- **1. Ensure that the tool is switched off before inserting the battery.** Inserting a battery into a tool that is switched on may result in accidents.
- 2. Recharge the batteries indoors only because the battery charger is designed for indoor use only. Risk of electric shock.
- 3. To reduce the electric shock hazard, unplug the battery charger from the mains before cleaning the charger.
- **4.** Do not subject the battery to strong sunlight over long periods and do not leave it on a heater. Heat damages the battery and this is risk of explosion.
- 5. Allow a hot battery to cool before charging.
- 6. Do not open up the battery and avoid mechanical damage to the battery. Risk of short circuit and fumes may be emitted that irritate the respiratory tract. Ensure fresh air and seek medical assistance in the event of discomfort.
- **7. Do not use non-rechargeable battery.** This could damage the appliance.
- 8. The recommended ambient temperature range for the charging system during charging is from 4°C to
- 9. The recommended ambient temperature range for tool and battery storage is from 0°C to 50 °C.
- 10. The recommended ambient temperature range for tool and battery use is from -5°C to 50 °C.
- 11. Remove the battery from the device before storage.
- 12. Electrolyte leaking from the cells can cause damage to the skin, clothes or any other items exposed to it. If the electrolyte contacts the skin or clothes, wash thoroughly with clean water. If the electrolyte enters into the eyes, do not rub the eyes but flush them immediately with copious amounts of clean water such as tap water, and immediately consult a doctor.
- 13. Do not disassemble or modify the battery, which can cause short-circuiting between cells or between the cell and its wiring, and disables the battery's safety protection system. These can lead to electrolyte leakage, overheating or a cell or battery, bursting and fire.
- 14. Avoid casual or inadvertent shorting of a battery with metallic objects such as: wire, tools, neckless or hairpins, which can cause short-circuiting, which cause excess current flow, electrolyte leakage, heating of cells or batteries, bursting and fire.
- 15. Keep battery away from a fire or heat. The insulation materials will melt and the gas release vent and protection system will be damaged, causing electrolyte leakage, bursting and possibly fire.
- 16. Not allow the battery to contact with water or gets wet, it may short-circuit, overheat, rust or lose its functions.
- 17. Do not expose the battery to mechanical shock, for example, by dropping, throwing or crushing, causing electrolyte leakage, cell and battery heating, bursting and fire.
- 18. Avoid the battery to directly connect to electric source such as a car lighter socket, or car battery, which may cause excess current to flow at high voltage and can cause electrolyte leakage, overheating of a cell or battery, bursting and fire.

SAFETY INSTRUCTIONS FOR CHARGER

- 1. This charger can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the charger in the safe way and understand the hazards involved. Children shall not play with the charger. Cleaning and user maintenance of the charger shall not be made by children without adult supervision.
- 2. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 3. Only use this charger DC122400 to charge the battery pack DC33.
- 4. To charge the battery, use only the charger supplied
- 5. Never charge non-rechargeable batteries.
- 6. During charging the batteries must be placed in a well ventilated area.

VIBRATION AND NOISE REDUCTION

To reduce the impact of noise and vibration emission, limit the time of operation, use low-vibration and low noise operating modes as well as wear personal protective equipment.

Take the following points into account to minimize the vibration and noise exposure risks:

- Only use the product as intended by its design and these instructions.
- Ensure that the product is in good condition and well maintained.
- Use correct attachments for the product and ensure they are in good condition.
- Keep tight grip on the handles surface.
- Plan your work schedule to spread any high vibration tool use across a longer period of time.

RESIDUAL RISK

Even if properly operating and handling this product in accordance with all the safety requirements, potential risks of injury and damage remain. Due to its construction and build, this tool may present the following hazards:

- a) Electric shock from insufficient insulation. Do not use the product when the product or your hands are damp or wet.
- b) Ear damage if working without ear protection.
- c) There is a risk of a short-circuit due to liquid penetrating the housing. Do not immerse the product and the accessories in water. And make sure that no water or other liquid can enter the housing.
- d) Damage to your health caused by swinging your hands and arms when operating the tool for longer periods of time or if the tool is not held or maintained properly.

MWarning!

During operating, the product generates an electromagnetic field which, under certain circumstances, may impair the functionality of active or passive medical implants. To reduce the risk of serious or lethal injuries, we recommend that persons with medical implants consult their doctor and the manufacturer of their medical implant before operating the electric tool.

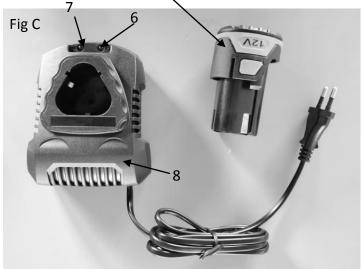
3. EXPLANATION OF SYMBOLS

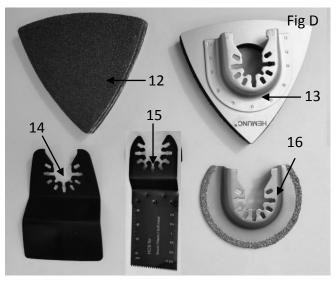
	Read the operation instructions carefully.
	Read and understand all instructions before operating the product. Follow all warnings and safety instructions.
	Wear ocular protection.
	Wear respiratory protection
	Wear ear protection.
CE	Conforms to relevant safety standards.
Max 50°C	Do not expose batteries to temperatures exceeding 40 degrees.
24	Do not dispose of batteries in fire. They could explode and cause injury.
	Do not dispose of batteries in water.
	Class II, double isolation(only for charger).
	Use the battery and charger Indoor use only.
- 	Fuse.
Li-ion	Do not dispose of old appliances with domestic rubbish.

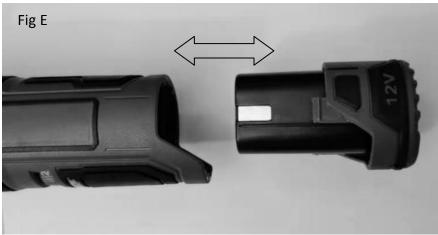
4. YOUR PRODUCT

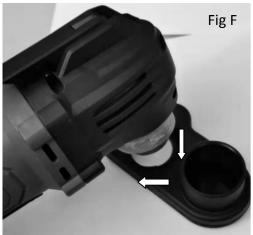












- 1. Tool release lever
- 2. ON/OFF switch
- 3. Battery release button
- 4. Dust collector unit
- 5. Battery pack
- 6. RED Charger control LED
- 7. GREEN charger control LED
- 8. Charger

- 9. Tool holder
- 10. Speed adjustment wheel
- 11. Battery level indication LED
- 12. Sanding sheets
- 13. Delta sanding plate
- 14. Scraper
- 15. HCS plunge saw blade
- 16. Diamond saw blade

5. TECHNICAL DATA

Rated voltage	12V d.c.			
Rated no-load speed n ₀	5000-18000/min			
Oscillation angle	3.2º			
Weight (without charger)	1.2kg			
Battery pack	DC33			
Туре	Li-ion			
Rated voltage	12V d.c.			
Capacity	2.0Ah (24Wh)			
Battery charger	DC122400			
Rated input	220-240V~, 50-60Hz			
Rated input Power	50W			
Rated output	12V d.c.			
Charging current	2.4A			
Charging time	Approx. 60min			
Protection class	II			
Noise emission value				
Noise measurement value determined in accordance with EN 62841-2-4				
L _{PA}	73.2dB(A)			
Uncertainty K	3dB(A)			
L _{WA}	84.2dB(A)			
Uncertainty K	3dB(A)			
Vibration emission value				
Vibration value determined in accordance with EN 62841-2-4				
a _h ,	0.571 m/S ²			
Uncertainty K	1.5 m/s ²			

- The declared vibration total value has been measured in accordance with a standard test method and may be used for comparing one tool with another.
- The declared vibration total value may also be used in a preliminary assessment of exposure.

A

WARNINGS

- The vibration during actual use of the power tool can differ from the declared values depending on the ways in which the tool is used especially what kind of workpiece is processed; and
- It is necessary to identify safety measures to protect the operator that are based on an estimation of exposure in the actual conditions of use (taking account of all parts of the operating cycle such as the times when the tool is switched off and when it is running idle in addition to the trigger time)

6. BEFORE USE



Always disconnect the battery pack from the tool before making any adjustment or attaching any accessories.

CHARGING THE BATTERY (FIG. C)

∆⊓

 $oldsymbol{\lambda}$ IMPORTANT: The battery pack is not fully charged at the factory. Before attempting to charge them,

thoroughly read all of the safety instructions.

- 1) To assure that the charger (8) you use are applicable to the battery pack (5).
- 2) Insert the charger into 220-240V~, 50-60Hz outlet. The indicator light (7) become to green light to show the power is connected.
- 3) Insert the battery (5) into the slot of charger (8). Make sure the contact with the charger is correct.
- 4) The indicator light of charger (6) become to red when charging.
- 5) When fully charged The indicator light (7) become to green light.
- 6) Frequently monitor the charger and battery pack while connected.
- 7) Unplug the charger and disconnect it from the battery pack when finished.
- 8) Allow the battery pack to cool completely before using it.
- 9) Store the charger and battery pack indoors, out of reach of children.

NOTE: If the battery does not fit properly, disconnect it and confirm that the battery pack is the correct model for this charger as shown on the specification chart. Do not charge any other battery pack or any battery pack that does not securely fit the charger.

NOTE: If battery is hot after continuous use in the tool, allow it to cool down to room temperature before charging. This will extend the life of your batteries.

INSTALLING THE BATTERY PACK (FIG. E)

Warning! Always remove battery pack from your tool when you are assembling parts, making adjustments, cleaning, carrying, transporting or when not in use. Removing battery pack will prevent accidental starting that could cause serious personal injury.

NOTE: To avoid serious personal injury, always remove the battery pack and keep hands clear of the lock-out button when carrying or transporting the tool.

Insert the battery pack into the tool base, make sure the battery pack snaps into place and that battery pack is secured in the tool before beginning operation. Improper installation of the battery pack can cause damage to internal components.

BATTERY CAPACITY INDICATOR

There are battery capacity indicators (11) on the tool; you can check the capacity status of the battery if you turn on the switch (2). Before using the machine, please turn on the switch (2) to check if the battery is full enough for properly working. Those 3 LED might show the status of the capacity level of the battery

REMOVING THE BATTERY PACK (FIG. C)

Locate the battery release button (3) on the battery and press downwards, while holding down the battery release catch take the battery pack away from the tool.

DUST EXTRACTION



Materials containing asbestos must not be processed. Asbestos is a known carcinogen.

- Risk of Fire! When working with electrical appliances which can be connected to a vacuum cleaner via a vacuum cleaner adapter, there is a risk of fire! In unfavorable conditions, e.g., when sparks are flying while sanding metal or metal residues in wood, wood dust in the bag of the vacuum cleaner can spontaneously ignite. This is a particular risk if the wood dust is mixed with paint residues or other chemicals and the workpiece has become hot after being worked for the material being sanded as well as the appliance. Always empty the vacuum cleaner's dust bag before taking work breaks.
- Always use dusts extraction.
- Ensure that your workplace is adequately ventilated.
- Observe the regulations applicable on your country regarding the materials to be worked.

CONNECTING A DUST EXTRACTION UNIT (FIG. F)

- Place the dust extraction unit (4) under the appliance and fix it into place on the appliance.
- Align the grooves on both sides of the dust extraction unit, and install downward, then turn clockwise to fix well the dust extraction unit.
- Connect a suitable vacuum cleaner to the dust (11).

7. OPERATION

SWITCHING ON AND OFF

- 1. Switch ON: Push the ON/OFF switch (2) forwards to switch on("0" position) the battery level indication LED light (11) lights up.
- 2. Switch OFF: Push the ON/OFF switch (2) backwards to switch off("1" position).

SELECTING THE OSCILLATION SPEED

- Use the speed adjustment wheel (10) to set the required oscillation speed
- Level 1: low speed; lever 6: high speed.

Note: The required speed depends on the material being worked and on the working conditions and can be determined through practical tests.

WORKING PROCEDURE

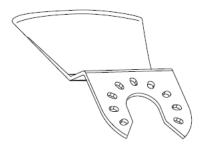
Working principle:

The oscillating drive causes the application tool to move back and forth at a speed of 5000-18000 times per minute. This allows for precision work even in confined spaces.

- 1. Sawing /cutting:
- Use only undamaged saw blades that are in perfect working order. Bent, blunt or otherwise damaged saw blades may break.
- When sawing lightweight construction materials, follow the statutory regulations and all recommendations from the material manufacturers
- Only soft materials such as wood, plasterboard or similar should be processed using plunge saw process.
- 2. Sanding:
- To prolong the service life of the sanding sheets (19), ensure that you apply even pressure.
- 3. Selecting a tool

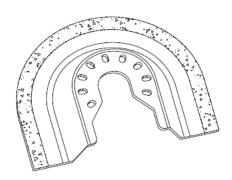
Note: The universal fitting with its easy tool change function is suitable for standard accessories.

Scraper (14)



Materials: mortar/concrete residues, tile /carpet glue, paint/silicone residues. **Application:** Removing material residues, such as carpet glue residue on the floor.

Diamond Saw blade (16)



Materials: Tile adhesives, tile joints

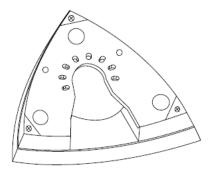
Application:

- Removing material residues, such as tile adhesive, when replacing damage tile
- Milling grout on wall and floor tiles
- HCS plunge saw blade (15)



Materials: wood, plastic, gypsum (plaster) and other soft materials **Application:**

- Separation and plunge saw cuts
- Sawing close to edges, even in hard-to-reach areas, for example, sawing recesses in lightweight walls
- Delta sanding plate (13)



Materials: wood and metal (sanding sheets (12) supplied) **Application:** Sanding up to edges and hard-to-reach areas.

4. Fitting/Removing the sanding sheet onto the sanding plate

- Place the sanding sheet (12) centrally on the Delta sanding plate (13)
- To change or remove the sanding sheet, pull it off from one corner towards the opposite side.

5. Changing tools (Fig. B)

Note:

- If you plan to use the dust extraction unit, it must be connected before fitting or changing the tool.
- Wearing protective gloves.
- Always remove the battery pack before working on the power tool.
- 1) If necessary, remove an already fitted tool. To do this, raise the tool release lever (1).
- 2) Fit the required tool (e.g. the HCS plunge saw blade (15)) onto the tool holder (9). You can fit the tools in any snap position on the tool holder (9).
- 3) Lock the tool into place by pushing the tool release lever (1) back down again.
- 4) Check that the tool is fitted firmly. Incorrectly or insecurely fitted tools can come loose during use and cause you an injury.

8. CLEANING & MAINTENANCE

WARNING! Risk of injury. Always switch the appliance off and remove the battery pack before carrying out any work on the appliance.

- Repair and servicing work not described in this manual should always be carried by our service center. Use only original parts.
- The appliance must always be kept clean, dry and free from oil or grease.
- Use a soft, a slightly moist cloth to clean the housing.
- Keep the appliance and ventilation slots clean at all times. If the ventilation slots are blocked, there is a risk of overheating and /or the product being damaged.
- Always clean the appliance after completion of work.
- Never permit any liquids to enter inside the appliance. Never use petrol, solvents or cleansers which can damage the plastic.
- If the battery is to be stored for an extended period, the charge level should be checked regularly.
 The optimum charge level is between 50% and 80%. The optimum storage environment is cool and dry.
- A vacuum cleaner is required for thorough cleaning of the appliance.
- Remove any sanding dust stuck to the appliance with a brush.

9. STORAGE AND TRANSPORTATION

STORAGE

- 1. Switch the appliance off and remove the battery pack (5).
- 2. Clean the appliance as described.
- 3. Store the appliance and its accessories in a dark, dry, frost-free, well-ventilated place.
- 4. Always store the appliance in a place that is inaccessible to children.
- 5. During a longer storage period, check the state of charge of the battery and recharge if necessary roughly every 3 months.
- 6. We recommend using the original package for storage or covering the product with a suitable cloth or enclosure to protect it against dust.
- 7. Regularly check the charge level of the battery pack (11), if it is to be stored for an extended period. Optimum storage conditions are cool and dry.

TRANSPORTATION

- 1. Switch the appliance off and remove the battery pack (5).
- 2. Always carry the appliance by its handles.
- 3. Protect the appliance from any heavy impact or strong vibrations which may occur during transportation in vehicles.
- 4. Secure the appliance to prevent it from slipping or falling over.

10. TROUBLESHOOTING

WARNING! Only perform the steps described within these instructions. All further inspection, maintenance and repair work must be performed by an authorized service center or a similarly qualified specialist if you cannot solve the problem yourself. Suspected malfunctions are often due to causes that the users can fix themselves. Therefore check the product using this section. In most cases the problem can be solved quickly.

Problem	Possible cause	Corrective action
Product won't start	Battery pack discharged	Recharge the battery
	Battery pack not inserted	Insert the battery pack
	ON/OFF switch cannot be pressed	Send to the service center for repair
	properly or defective	
Different charging	The battery pack is only partly charged	Re-charge the battery pack
time	The charger broke	Check the charger, if the charger is damaged,
		contact Service Centre.
	Battery pack is very cold or hot	Allow the battery pack to return the normal
		ambient temperature, then recharge
Short battery working	The battery pack is not fully charged	Fully charge the batter pack
time	Heavy working condition such as working	Charge the battery pack often
	on hard wood, concrete	
Tool is loose	The tool is not firmly locked in place;	Re-set the tool and lock it in the tool holder firmly.
	The clamping screw is loose	Check and make sure the clamping screw at the
		tool holder is tightened properly.
	The release lever is not folded back	Check and make sure the release lever is pushed
	completely	back.
Difficult	The oscillation rate is low	Adjust the oscillation rate to higher
plunge-cutting the	The saw blade /sanding sheet is worn out	Replace a new one
material to be		
processed or saw/		
sanding performance		
is insufficient		

Note: if your device does not operate correctly after these check, please contact the Service Center.

11. DISPOSAL



To help the environment, please dispose of the product properly when it has reached the end of its useful life and not in the household waste. Information on collection points and their opening hours can be obtained from your local authority



Remove the battery pack from the product before disposal. Batteries /rechargeable batteries may not be disposed of with the usual domestic waste. They may contain toxic heavy metals and are subject to hazardous waste treatment rules and regulations. Please dispose of batteries according to the relevant local requirements

12. DELARATION OF CONFORMITY



BUILDER SAS

32, rue Aristide Bergès - ZI 31270 Cugnaux - France, declares that,

Product: Cordless multi Tool Trade mark: HYUNDAI Model: HMT12V2A

Serial number: 20210636843-20210639967

is in conformity with the essential requirements and other relevant provisions of the applicable European Directives, based on the application of European harmonized standards. Any unauthorized modification of the apparatus voids this declaration.

European Directives (including, if applicable, their amendments up to the date of signature);

RoHS directive 2011/65/EU + (EU) 2015/863

2014/30/EU 2006/42/EC

LVD Directive 2014/35/UE

European harmonized standards

EN62841-1:2015 EN62841-2-4:2014

EN55014-1: 2017+A11:2020; EN55014-2: 2015

EN 60335-1:2012+A11:2014+A13:2017+A1:2019+A14:2019+A2:2019

EN 60335-2-29: 2004+A2:2010+A11:2018

EN 62233:2008

EN 61000-3-2:2014 EN IEC 61000-3-2:2019 EN 61000-3-3:2013 EN 61000-3-3:2013/A1:2019

Cugnaux, 17/05/2021

Philippe MARIE / PDG

Responsible of the technical file: Mr Olivier Patriarca

13. WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

The warranty does not cover breakdowns due to:

insufficient maintenance.

abnormal assembly, adjustment or operations of the product.

parts subject to normal wear and tear.

The warranty does not extend to:

shipping and packaging costs.

using the tool for a purpose other than that for which it was designed.

the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

+33 (0)9.70.75.30.30

https://services.swap-europe.com/contact

You must create a "ticket" via the web platform.

Register or create your account.

Indicate the reference of the tool.

Choose the subject of your request.

Describe your problem.

Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).



14. PRODUCT FAILURE

WHAT TO DO IF MY MACHINE BREAKS DOWN?

If you bought your product in a store:

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Go to the store with the complete machine and with the receipt or invoice.

If you bought your product on a website:

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Create a SWAP-Europe service ticket on the site: https://services.swap-europe.com When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).

Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site

Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.

For any question concerning our after-sales service you can make a request on our website https://services.swap-europe.com

Our hotline remains available at +33 (9) 70 75 30 30.



15. WARRANTY EXCLUSIONS

THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- · Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage*.
- Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.
- * In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt.

This document is a supplement to your notice, a non-exhaustive list.

Attention: all orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, it you must simply refuse the delivery and notify your refusal.

Reminder: the reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

Information

Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.



For Inquiries, please contact:

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