

# Steam cleaner User Instruction Manual FHBV1300





**BUILDER SAS** 

32 Rue Aristide Bergès, 31270 CUGNAUX - FRANCE MADE IN PRC 2021

Carefully read these instructions to ensure correct operation of this appliance. Retain in a safe position for future reference.

## IMPORTANT SAFETY INSTRUCTIONS

When using your steam cleaner, basic safety precautions should always be observed, including the following: **WARNING!**:to reduce the risk of fire, electrical shock, or injury:

1. Réad all instructions before using your steam cleaner.2. Do not use the steam cleaner outdoors.

3. Do not leave the appliance unattended when plugged in .Always unplug the power cord from the electrical outlet when not in use and before servicing.

4. Do not use the appliance as a toy. Close attention is necessary when used by or near children, pets or

plants.

5. Use only as described in this manual.

6. Use only manufacturer's recommended accessories.

7. Do not operate the appliance with a damaged plug or cord, or if the unit has been dropped or damaged. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. Incorrect re-assembly or repair can cause a risk of electrical

shock or injury to persons when the appliance is used.

8. To protect against a risk of electric shock, do not immerse the steam cleaner into water or any other

liquids.

9. Do not carry the product by power cord, close a door on the power cord, or pull the power cord near sharp edges or corners. Keep power cord away from heated surfaces.

10. Do not unplug by pulling on power cord.11. Do not handle plug or steam cleaner with wet hands or operate appliance without shoes.

12. Do not put any objects into steam holes. Do not use the product with any steam holes blocked.

13. Do not put hands or feet under the steam cleaner in case be scalded by hot steam.

14. Use only on flat, horizontal surfaces. Do not use on

walls, counters or windows.

- 15. Do not use on leather furniture or floors, synthetic fabrics, velet or other delicate, steam sensitive materials.
- 16. Do not add cleaning solutions, scented perfumes, oils or any other chemicals into the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your steam cleaner.
- 17. Never direct steam towards people, animals or plants.
- 18. Carefully remove the micro-fiber pad after you have finished using the steam cleaner and turn off the appliance.
- 19. Do not use alcohol, benzene or paint thinner on the unit. For cleaning the appliance, cut off the power supply and use a dry or wet cloth to wipe it.
- 20. Extreme caution should be paid when using this appliance to clean stairs.
- 21. Never use steam cleaner without micro-fiber pad attached, unless using it for carpet cleaning.
- 22. Store steam cleaner indoors in a cool and dry place.
- 23. To avoid circuit overload, do not operate another appliance on the same socket (circuit) together with the steam cleaner.
- 24. Do not leave the steam cleaner unattended when the system is connected to a power supply/electrical outlet.
- 25. Do not use extension cords or outlets inadequate current carrying capacity.

  26. Do not over turn the appliance during the usage.
- 27. Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the

appliance in a safe way and if they understand the hazards involved. Children shall not play with the appliance.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard
- The appliance must not be left unattended when it is connected to the mains. Keep children and pets away from the device during use.
- The filling opening must not be opened during operation. Follow the instructions in this manual for safely filling the water tank.
- The device must not be used if it has been dropped, if there are visible signs of damage or if it is leaking.
- Keep the device out of the reach of children when it is powered on or cooling.
- Liquid or steam should not be directed towards equipment with electrical components, such as the interior of ovens.
- The appliance must be unplugged after use and before maintenance by the user.
- Refer to the CLEANING AND MAINTENANCE section for cleaning and descaling instructions.
- Do not direct the steam towards people, animals,

electrical appliances or electrical outlets.

- Do not fill the water tank when the appliance is on.
- Please refer to the instructions in this manual regarding the type and amount of liquid to use.
- Surfaces are likely to be hot during use.

**WARNING:** Your steam cleaner is designed to clean floor with hard surfaces that can withstand high heat. Do not use on unsealed wood floor or unglazed ceramic floors. On surfaces that have been treated with wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

WARNING: Danger of Scalding. Please use caution when using the steam cleaner. The steam emitted from the openings is very hot.

IMPORTANT: Do not store unit with damp/wet micro-fiber cleaning pad attached. Do not store cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance. If you live in a hard water area, we recommend using distilled water in yous steam cleaner.

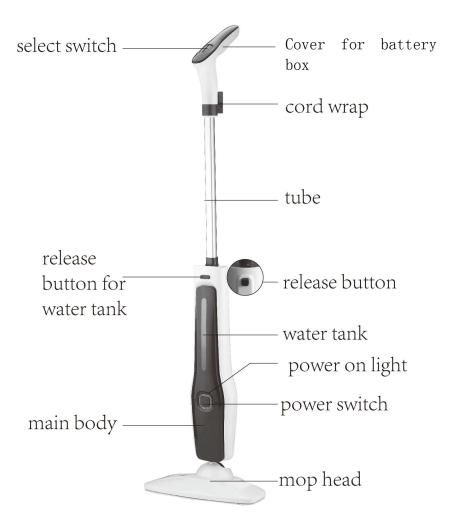
## **IMPORTANT**

IN ORDER TO PREVENT RISKS, YOU ARE STRICTLY FORBIDDEN TO REPLACE POWER CABLE YOURSELF. IN CASE OF DAMAGE IT SHOULD BE REPLACED BY THE LOCAL DISTRIBUTOR'S AFTER-SALES SERVICE DEPARTMENT, THE MANUFACTURER, THEIR AFTER-SALES SERVICE OR A SIMILARLY QUALIFIED PERSON.

IF YOUR APPLIANCE HAS BEEN DROPPED, HAVE IT CHECKED BY A PROFESSIONNAL BEFORE USING AGAIN. INTERNAL DAMAGE MAY CAUSE ACCIDENTS.

IN THE CASE OF PROBLEMS AND REPAIRS OF ALL TYPES CALL THE LOCAL DISTRIBUTOR'S AFTER-SALES SERVICE DEPARTMENT, THE MANUFACTURER, THEIR AFTER-SALES SERVICE OR A SIMILARLY QUALIFIED PERSON, IN ORDER TO PREVENT RISKS.

# PARTS DESCRIPTION









2 cleaning pads

## **TECHNICAL SPECIFICATIONS**

Model No.:FHBV1300

Power:1300W Voltage:220-240V~ Water tank:450ml

## OPERATING INSTRUCTIONS

## How to Assemble Your steam cleaner

- 1.Remove all the parts from the packaging.
- 2.Take out the handle, open the cover for buttery box, put 2\*AAA battery in it, and close the cover. (as shown in picture 1)
- 3. After assembled, insert handle into the tube. (as shown in picture 2)

Push it in until you hear it click into place.

- 4. To disassemble the handle, pull out the cord wrap. (as shown in picture 3)
- 5. Push release tap on tube, then insert tube assembled with handle into main body. Make sure that the locking tab snaps into place.
- 6.Disassemble the tube, push release button on back of main body, then pull it out.(as shown in picture 4)









## Using steam cleaner

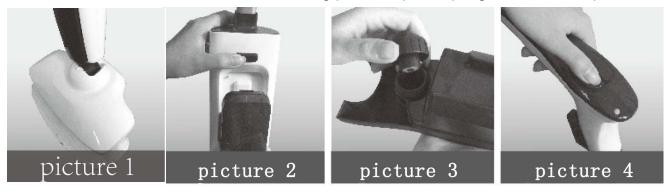
**Important:** Never use the steam cleaner without the micro-fiber cleaning pad attached to the mop head or without water in the water tank.

- 1. Sweep the floors before using the steam cleaner.
- 2. Place the micro-fiber cleaning pad underneath the mop head. Make sure that the velcro are facing up.(as shown in picture 1)

**Important:** always insure that the unit is "unplugged" from the wall receptacle prior to filling and before attaching the micro-fiber cleaning pad to the bottom of the mop head. Never use the steam cleaner without the micro-fiber cleaning pad attached to the mop head, unless it is using for carpet cleaning.

- 3. Push the "PUSH" button on main body, lift up to remove the water tank. (as shown in picture 2)
- 4. Turn the cap counter clockwise(as shown in picture 3), using the filling funnel, pour the water into water tank. Do not overfill the water tank. Keep the water level below the TOP line marked "450ml" on the water tank.
- 5. Replace cap on the water tank. Make sure the cap is fastened.
- 6. Replace water tank onto main body.
- 7. Twist the guick release cord holder to unwrap the power cord completely.

- 8. Plug into electrical outlet, the same to voltage on rating plate.
- 9. Turn on power switch.
- 10. Select power on handle.(as shown in picture 4)
- 11. It takes approximately 20 seconds for the unit to heat up and the steam to be ready.
- 12. Wait seconds, dampen the micro-fiber cleaning pad first, then begin mopping with a forward and backward motion, it will release steam as you mop.
- 13. When water tank is empty, the steam cleaner will stop emitting steam. Unplug the power cord from the electrical outlet and refill the water tank following the instructions above.
- 14. To clean the tile at home, remove cleaning pad, and put carpet glider on the mop.



## **FEATURES**

steam cleaner utilizes steam to remove tough grease, dirt and grime. Cleaning house without using harsh chemicals, therefore it is perfectly environmental friendly. It can be used to clean your tile, hardwood, ceramic tile, linoleum and vinyl floors.

#### 1.Quick&easy

Eliminates rinsing, wringing, carrying buckets of water and redistributing the dirt on the floor. Save your time to clean up the floors.

#### 2. Sanitizing

Powerful steam helps for superior cleaning and sanitizing.

## 3.No chemical used

Use tap water or distilled water, perfectly ecological.

### 4. Quick Start-up

Steam is ready in just 20 seconds

- 5. Reusable and washable cleaning pad
- 6. Battery type: AAA

## CARE AND MAINTENANCE

If you consistently use distilled water, cleaning the water tank is not necessary.

#### Caution:

This appliance must be unplugged from the electrical outlet before performing any cleaning or maintenance tasks on the unit.

## Care the micro-fiber cleaning pad

- 1. Wash the pad with a mild detergent.
- 2. Put it in washing machine using the warm water setting, and separately from other fabrics or placing them in a garment bag first.

## Reserve the steam cleaner

- 1. Let the appliance cool down completely before cleaning or storing.
- 2. Empty all water from the water tank after each use.

## Water

- 1. Use tap water for all your cleaning needs.
- 2. However,if you live in an area with hard water,it is recommended that you use distilled water.

## TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
steam cleaner WILL NOT OPERATE	<ol> <li>Power cord not firmly plugged into outlet.</li> <li>No power in wall outlet.</li> <li>Needs servicing</li> </ol>	Plug unit in firmly     Check fuse or breaker.     Replace fuse/reset breaker
steam cleaner WILL NOT MAKE STEAM	1. No water in tank	1. Add water to the water tank following instructions.
steam cleaner LEAVES WATER ON THE FLOOR	Micro-fiber cleaning pad is too wet.	1. Unplug unit from power outlet and change the micro-fiber cleaning pad
steam cleaner LEFT WHITE SPOT IN FLOOR	<ol> <li>steam cleaner left in one spot too long.</li> <li>Hard water</li> </ol>	<ol> <li>Never leave the steam cleaner on the floor with a damp or wet cleaning pad still attached when not in use.</li> <li>Use distilled water.</li> </ol>

## Disposal and environmental responsibility



used, remember to consider the environment. Ask for information from the local authorities, because there do exist a number of environmentally helpful recycling centres.

## **EC Declaration of conformity**



EC Declaration or conformity

## **BUILDER SAS**

32, rue Aristide Bergès - ZI 31270 Cugnaux - France

Declares that the machine indicated below:

Designation: Steam cleaner Model: FHBV1300

Serial number: 20210371293-20210372292

Is in conformity with the European Directives:

LVD Directive 2014/35/EU

EMC Directive 2014/30/EU

ROHS Directive: (EU) 2015/863 amending 2011/65/EU

This product is also in conformity with the following standards:

EN 60335-1: 2012+A11:2014+A13:2017+A1:2019+A14:2019+A2:2019

EN 60335-2-10: 2003+A1:2008

EN 60335-2-54: 2008+A11:2012+A1:2015

EN 62233:2008

EN 55014-1:2017 EN 55014-2:2015

EN IEC 61000-3-2:2019 EN 61000-3-3:2013+A1:2019

Philippe MARIE / PDG

Cugnaux, le 01/01/2021

# WARRANTY



## WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

## The warranty does not cover breakdowns due to:

- · insufficient maintenance.
- abnormal assembly, adjustment or operations of the product.
- parts subject to normal wear and tear.

#### The warranty does not extend to:

- · shipping and packaging costs.
- using the tool for a purpose other than that for which it was designed.
- the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

#### READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

- · +33 (0)9.70.75.30.30
- https://services.swap-europe.com/contact

You must create a "ticket" via the web platform.

- Register or create your account.
- Indicate the reference of the tool.
- · Choose the subject of your request.
- Describe your problem.
- Attach these files: invoice or sales receipt, photo
  of the identification plate (serial number), photo
  of the part you need (for example: pins on the
  transformer plug which are broken).



# **PRODUCT FAILURE**

## WHAT TO DO IF MY MACHINE BREAKS DOWN?

#### If you bought your product in a store:

- a) Empty the fuel tank.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.

Go to the store with the complete machine and with the receipt or invoice.

#### If you bought your product on a website:

- a) Empty the fuel tank.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- c) Create a SWAP-Europe service ticket on the site: https://services.swap-europe.com When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).
- d) Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site

For machines with engine failure from manufacturers BRIGGS & STRATTON, HONDA and RATO, please refer to the following instructions.

Repairs will be done by approved engine manufacturers of these manufacturers, see their site:

- http://www.briggsandstratton.com/eu/fr
- http://www.honda-engines-eu.com/fr/service-network-page;jsessionid=5EE8456CF39CD572AA2AEEDFD 290CDAE
- https://www.rato-europe.com/it/service-network

Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.

For any question concerning our after-sales service you can make a request on our website https://services.swap-europe.com

Our hotline remains available at +33 (9) 70 75 30 30.



# **WARRANTY EXCLUSIONS**

## THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- · Replacement of consumables.
- The use of non-original parts.
- · Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage\*.
- · Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.
- \* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt.

This document is a supplement to your notice, a non-exhaustive list.

**Attention:** all orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, it you must simply refuse the delivery and notify your refusal.

**Reminder:** the reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

### Information:

Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.