

# ***Energizer***<sup>®</sup>



## **CORDLESS DRILL**

**EZPV12VAC**

## **USER GUIDE**

**CAUTION:** Read this manual before using this machine!

***Energizer***®

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## **Let's get started.**

You're excited to power up, so we'll keep this brief!

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# 1. INTENDED USE

This power tool is designed for drilling as well as for tightening and loosening screws. This power tool should not be used for purposes other than those described.

# 2. SAFETY INSTRUCTIONS

## 1.1 GENERAL POWER TOOL SAFETY WARNINGS



**WARNING!** Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

### 1) Work area safety

- a) **Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- b) **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- c) **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

### 2) Electrical safety

- a) **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- b) **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- c) **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- d) **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- e) **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- f) **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

### 3) Personal safety

- a) **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- b) **Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- c) **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energizing power tools that have the switch on invites accidents.
- d) **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.

- e) **Do not overreach. Keep proper footing and balance at all times.** *This enables better control of the power tool in unexpected situations.*
- f) **Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts.** *Loose clothes, jewellery or long hair can be caught in moving parts.*
- g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** *Use of dust collection can reduce dust-related hazards.*
- h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** *A careless action can cause severe injury within a fraction of a second.*

#### 4) Power tool use and care

- a) **Do not force the power tool. Use the correct power tool for your application.** *The correct power tool will do the job better and safer at the rate for which it was designed.*
- b) **Do not use the power tool if the switch does not turn it on and off.** *Any power tool that cannot be controlled with the switch is dangerous and must be repaired.*
- c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** *Such preventive safety measures reduce the risk of starting the power tool accidentally.*
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** *Power tools are dangerous in the hands of untrained users.*
- e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** *Many accidents are caused by poorly maintained power tools.*
- f) **Keep cutting tools sharp and clean.** *Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.*
- g) **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** *Use of the power tool for operations different from those intended could result in a hazardous situation.*
- h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** *Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.*

#### 5) Battery tool use and care

- a) **Recharge only with the charger specified by the manufacturer.** *A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.*
- b) **Use power tools only with specifically designated battery packs.** *Use of any other battery packs may create a risk of injury and fire.*
- c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** *Shorting the battery terminals together may cause burns or a fire.*
- d) **Under abusive conditions, liquid may be ejected from the battery, avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** *Liquid ejected from the battery may cause irritation or burns.*
- e) **Do not use a battery pack or tool that is damaged or modified.** *Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.*
- f) **Do not expose a battery pack or tool to fire or excessive temperature.** *Exposure to fire or temperature above 130°C may cause explosion.*
- g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** *Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.*

## 6) Service

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.**  
*This will ensure that the safety of the power tool is maintained.*
- b) **Never service damaged battery packs.** *Service of battery packs should only be performed by the manufacturer or authorized service providers.*

### 1.2 DRILL SAFETY WARNINGS

- a) **Wear ear protectors when impact drilling.** *Exposure to noise can cause hearing loss.*
- b) **Use auxiliary handle(s), if supplied with the tool.** *Loss of control can cause personal injury.*
- c) **Hold power tool by insulated gripping surfaces, when performing an operation where the cutting accessory may contact hidden wiring.** *Cutting accessory contacting a "live" wire may make exposed metal parts of the power tool "live" and could give the operator an electric shock.*

### 1.3 SAFETY INSTRUCTIONS WHEN USING LONG DRILL BITS

- a) **Never operate at higher speed than the maximum speed rating of the drill bit.** *At higher speeds, the bit is likely to bend if allowed to rotate freely without contacting the workpiece, resulting in personal injury.*
- b) **Always start drilling at low speed and with the bit tip in contact with the workpiece.** *At higher speeds, the bit is likely to bend if allowed to rotate freely without contacting the workpiece, resulting in personal injury.*
- c) **Apply pressure only in direct line with the bit and do not apply excessive pressure.** *Bits can bend causing breakage or loss of control, resulting in personal injury.*

### 1.4 ADDITIONAL INSTRUCTIONS

- Keep all safety devices, air vents and the motor housing free of dirt and dust as far as possible. Wipe the equipment with a clean cloth or blow it with compressed air at low pressure.
- We recommend that you clean the device immediately each time you have finished using it.
- Clean the equipment regularly with a moist cloth and some soft soap. Do not use cleaning agents or solvents. These could attack the plastic parts of the equipment. Ensure that no water can seep into the device. The ingress of water into an electric tool increases the risk of an electric shock.
- The electrical current used must correspond to the specifications of the battery charger. Read carefully the instructions and technical specifications of the charger and the battery.
- Never allow moisture, rain or splash to reach the recharging location.
- The ambient temperature should never exceed 50°C. Never expose the unit to direct sunlight.
- A faulty or damaged battery pack or no longer accepting a load must be disposed of at a special collection point. Respect the environment. Do not dispose of an unusable battery pack with household waste in the fire or in water.
- Always keep the surface of the charger free of dust and dirt.
- Always remove the battery pack before performing any operation or maintenance on the device.
- Use a dust collector to collect the dust when the will produce a considerable amount of dust. Follow the instruction manual of the collector dust to know how to install and how to use it.

### 1.5 RESIDUAL RISKS

Even with use of the tool as described, it is impossible to eliminate all residual risk factors. The following hazards may be present in connection with the construction and design of the tool:

- Pulmonary lesions if an effective mask is not worn.
- Hearing damage if effective hearing protection is not worn.
- Body injuries caused by vibration emissions if the electrical appliance is used improperly or for a prolonged or poorly maintained period.



**WARNING!** This device produces an electromagnetic field during operation. This field may interfere in certain circumstances with active or passive medical implants. To reduce the risk of serious or fatal injury, we recommend that people with medical implants consult with their physician and the medical

implant manufacturer before using this device.

## 1.6 SAFETY INSTRUCTIONS FOR BATTERIES AND CHARGER

### a) Batteries

- Never attempt to open for any reason.
- Do not store in locations where the temperature may exceed 50°C.
- Charge only at ambient temperatures between 5°C and 50°C
- Charge only using the charger provided with the tool.
- Store your batteries in a cool dry place (5°C-20°C/41°F-68°F). Never store batteries in discharged state.
- The recommended ambient temperature range for the charging system during charging is 4°C to 40°C.
- The recommended ambient temperature range for tool and battery use is -5°C to 40°C.
- It is better for Li-ion batteries to discharge and reload them regularly (at least 4 times a year). The ideal charge for long-term storage of your Li-ion battery is 40% of capacity.
- When disposing of batteries, follow the instructions given in the section “Protecting the environment”.
- Do not cause short circuits. If connection is made between the positive (+) and negative (-) terminal directly or via accidental contact with metallic objects, the battery is short circuited and an intense current will flow causing heat generation which may lead to casing rupture or fire.
- Do not heat. If batteries are heated to above 100°C (212°F), sealing and insulating separators and other polymer components may be damaged resulting in electrolyte leakage and/or internal short circuiting leading to heat generation causing rupture. Moreover, do not dispose of the batteries in fire, explosion and/or intense burning may result.
- Under extreme conditions, battery leakage may occur. When you notice liquid on the battery, proceed as follows:
  - Carefully wipe the liquid off using a cloth. Avoid skin contact.
  - In case of skin or eye contact, follow the instructions below:
    - Immediately rinse with water. Neutralize with a mild acid such as lemon juice or vinegar.
    - In case of eye contact, rinse abundantly with clean water for at least 10 minutes. Consult a physician.



**Fire hazard! Avoid short-circuiting the contacts of a detached battery. Do not incinerate the battery.**










### b) Charger

- Use the charger provided with the tool only to charge the battery.
- Never attempt to charge non-rechargeable batteries.
- Have defective cords replaced immediately.
- Do not expose to water.
- Do not open the charger.
- Do not probe the charger.
- The charger is intended for indoor use only.
- This charger can be used by children aged from 8 years and above and persons with reduced physical,



- sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
  - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
  - CAUTION:** Do not recharge non-rechargeable batteries.

### 3. EXPLANATION OF SYMBOLS

	To reduce the risk of injury, the user must read and understand this manual before using this product.
	Conforms to relevant safety standards.
	Do not expose batteries to temperatures exceeding 40 degrees.
	Do not dispose of batteries in fire. They could explode and cause injury.
	Do not dispose of batteries in water.
	Class II, double isolation (only for charger).
	Use the battery and charger Indoor use only.
	Fuse.
	Do not dispose of old appliances with domestic rubbish.

## 4. YOUR PRODUCT

### a. Description



- |                           |                                |
|---------------------------|--------------------------------|
| 1. Keyless chuck          | 7. Battery release button      |
| 2. Torque control         | 8. Battery pack                |
| 3. Built in lamp          | 9. Charger                     |
| 4. Trigger                | 10. Charger indicator light    |
| 5. Forward/Reverse switch | 11. Battery capacity indicator |
| 6. Handle                 | 12. Speed adjuster             |

### b. Technical data

Voltage	12Vd.c
No load speed	0-400/0-1300min <sup>-1</sup>
Chuck	φ10mm
Battery Charger	EZPV12VAC Input: 100-240V~, 50-60Hz, 0.3A, Output: 14.4V d.c., 0.4A
Li-ion Battery	EZPV12VAC 12V d.c. 1300mAh, 15.6Wh Li-ion battery
Sound power level	LwA :82 dB(A) K=5dB(A)
Sound pressure level	LpA: 71 dB(A) K=5dB(A)
Vibration	a <sub>h</sub> , 1.987m/s <sup>2</sup> , K=1,5m/s <sup>2</sup>
Weight of tool	1,7 kg

### INFORMATION

- The declared vibration total value(s) and the declared noise emission value(s) have been measured in accordance with a standard test method and may be used for comparing one tool with another.
- The declared vibration total value(s) and the declared noise emission value(s) may also be used in a preliminary assessment of exposure.

### **WARNING:**

- The vibration and noise emissions during actual use of the power tool can differ from the declared values depending on the ways in which the tool is used especially what kind of workpiece is processed.
- Need to identify safety measures to protect the operator that are based on an estimation of exposure in the actual conditions of use (taking account of all parts of the operating cycle such as the times when the

tool is switched off and when it is running idle in addition to the trigger time).

- Wear hearing protection.

## 5. OPERATION

### 5.1 CHARGING



**IMPORTANT:** The battery pack is not fully charged at the factory. Before attempting to charge them, thoroughly read all of the safety instructions.

- 1) Assure that the charger (9) you use are applicable to the battery pack (8).
- 2) Insert the charger into 100-240V~, 50-60Hz outlet. The indicator light (10) will turn red light to show the power is connected.
- 3) Insert the battery (8) into the slot of charger (9). Make sure the contact with the charger is correct.
- 4) The indicator light of charger (10) will turn red when charging.
- 5) When the battery pack is fully charged, the indicator light of charger (10) will turn green light.
- 6) Frequently monitor the charger and battery pack while connected.
- 7) Unplug the charger and disconnect it from the battery pack when finished.
- 8) Allow the battery pack to cool completely before using it.
- 9) Store the charger and battery pack indoors, out of reach of children.

#### NOTE:

If the battery does not fit properly, disconnect it and confirm that the battery pack is the correct model for this charger as shown on the specification chart. Do not charge any other battery pack or any battery pack that does not securely fit the charger.

#### NOTE:

If battery is hot after continuous use in the tool, allow it to cool down to room temperature before charging. This will extend the life of your batteries.

### 5.2 INSTALLING THE BATTERY PACK



#### Warning!

Always remove battery pack from your tool when you are assembling parts, making adjustments, cleaning, transporting or when not in use. Removing battery pack will prevent accidental starting that could cause serious personal injury.

**NOTE:** To avoid serious personal injury, always remove the battery pack and keep hands clear of the lock-out button when transporting the tool.

Insert the battery pack into the tool base, make sure the battery pack snaps into place and that battery pack is secured in the tool before beginning operation. Improper installation of the battery pack can cause damage to internal components.

### 5.3 BATTERY CAPACITY INDICATOR

There are battery capacity indicators (11) on the tool; you can check the capacity status of the battery if you press the trigger switch (4). Before using the machine, please press switch trigger to check if the battery is full enough for properly working. Those 3 LED might show the status of the capacity level of the battery

### 5.4 REMOVING THE BATTERY PACK

Locate the battery release button (7) on the battery and press downwards, while holding down the battery release catch take the battery pack away from the tool.

### 5.5 INSTALLING BITS

- Rotate the chuck jaws setting until the opening is larger than the size of the bit intended to be used.
- Insert the bit into the chuck jaws.
- Tighten the chuck jaws on the drill bit.

- Make sure that the bit is well installed in place. Failure when installation will create accidents and injuries

## 5.6 REMOVING BITS

- Switch off the tool and put the reverse/forward switch in the center position.
- Open the chuck jaws and then pull the bit straight out.

## 5.7 STARTING AND STOPPING THE OPERATION

- Push the forward/reverse switch at the desired position (on the left for reverse position and on the right for the forward position).
- Move the drill bit into the workpiece. Push the trigger switch to start the operation.
- Apply enough pressure to keep the bit cutting. Do not force the tool or apply side pressure. Let the tool do the work. When necessary, increase the work speed by pushing the trigger.
- To change the position, release the trigger switch. Put the reverse/forward switch in the center position (never change directly the position). Push the forward/reverse switch to change the position. Push the trigger switch to restart the operation.
- To stop the operation, release the trigger switch. Then put the forward/reverse switch to the center position.

## 5.8 DRILLING

### Drilling hard smooth surfaces

Place a piece of masking tape onto the surface in the approximate position for the hole. Mark the position of the hole onto the masking tape this will prevent the drill from the skidding across the surface when the drill is started. Slowly drill through the surface.

### Drilling metal

When drilling metal, use light oil in the drill bit to keep it from overheating. The oil will prolong the life of the bit and increase the drilling action

### Masonry drilling

For maximum performance, use carbide-tipped masonry bits when drilling holes in brick, tile, concrete, etc. For maximum performance, use high speed steel bits. Apply light pressure and medium speed for best results in brick.

## 5.9 TWO SPEED GEAR TRAIN

This drill comes with 2 speed gear train to give high and low speed ranges. To change between the two speeds ranges, slide the selector switch located on the top of the drill.

Use the low speed (L) for high power and torque applications and high speed (H) for fast drilling or driving applications.

Do not use the speed gear train while the tool is running. Always switch off the tool and put the reverse/forward switch in the central position before change the position of the speed gear.



## 5.10 TORQUE ADJUSTMENT

This feature allows setting of the torque or tightening power of your drill and depending on the application, various levels of driving power are required. When driving larger screws diameters, a higher torque is

required to drive the screw until it is properly seated. Rotate the torque collar until the desired torque setting aligns with the arrow of the drill body.

When the selected torque is reached, the chuck will stop rotating. The proper setting depends on the type of material and the size of screw you are using.

**Note:** always start on the lowest setting.

The drill symbol gives the highest torque setting and is used when drilling and for driving larger screws. Rotate the torque ring until the bit symbol aligns with the arrow on the drill body for drilling action (as show inbelow picture).



## 5.11 WORKING CLAMPING

To prevent the drill from spinning the workpiece if the drill bit becomes jammed in the hole being drilled, it is recommended that a drill vice or other suitable clamp is used to secure the workpiece during the drilling operation.

If the bit jams in the workpiece or if the drill stalls, stop the tool immediately. Remove the bit from the workpiece and determine the reason for jamming.

# 6. MAINTENANCE AND STORAGE

## a. Maintenance

- Clean the housing only with a damp cloth. Do not use solvents! Then wipe thoroughly.
- Check the condition of the tool. If the tool is damaged or has malfunction, do not use it and bring it to a qualified service for inspection or reparation.
- To maintain the optimum battery power, we recommend that the battery be discharged and recharged every two months.

## b. Storage

Remove the battery from the tool.

Store the tool in a dry place and protected from freezing, the ambient temperature should not exceed 50°C. Put it out of the reach of children.

# 7. DISPOSAL



Electric power tools, as well as their accessories and packaging, must each be able to follow an appropriate recycling pathway. Only for the countries of the European Union:

Do not throw away your electrical appliance with the household waste! In accordance with the European Directive 2012/19/EU on waste electrical and electronic equipment and its implementation in national laws, power tools that can no longer be used must be separated and follow an appropriate recycling pathway.



**Li-ion**

This product contains a Li-ion battery. To conserve natural resources, please recycle or dispose of batteries properly. Local, state, or federal laws may prohibit the disposal of Li-ion batteries with ordinary waste. Consult your local waste handling authority for information on available recycling and / or disposal options.

## 8. DECLARATION OF CONFORMITY



**BUILDER SAS**

**32 rue Aristide Bergès - Z.I. du Casque - 31270 Cugnaux - France**

**Tel: + 33 (0) 5.34.502.502 Fax: + 33 (0) 5.34.502.503**

**Declares that the machinery designated below:**

**CORDLESS DRILL**

**EZPV12VAC**

Serial number: 20230304600-20230305349

**Complies with the provisions of the Directive «machinery» 2006/42/CE and national law transposing it:**

**Also complies with the following European directives:**

EMC DIRECTIVE 2014/30/UE

RoHS DIRECTIVE 2011/65/UE+2015/863/UE

**Also complies with the following standards:**

EN 62841-1 :2015

EN62841-2-1 :2018/A11 :2019

EN55014-1 :2017 / EN IEC55014-1 :2021

EN55014-2 :2015/ EN IEC55014-2 :2021

EN 60335-1 :2012/A2 :2019

EN 60335-2-29: 2004+A11:2018

EN 62233:2008

EN 61000-3-2:2014

EN IEC 61000-3-2:2019

EN 61000-3-3:2013

EN 61000-3-3:2013/A1:2019

Responsible for the technical file: M. Olivier Patriarca

Cugnaux, 06/02/2023

Philippe Marie/PDG

## 9. WARRANTY



### WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

**The warranty does not cover breakdowns due to:**

- insufficient maintenance.
- abnormal assembly, adjustment or operations of the product.
- parts subject to normal wear and tear.

**The warranty does not extend to:**

- shipping and packaging costs.
- using the tool for a purpose other than that for which it was designed.
- the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

#### **READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.**

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

- **+33 (0)9.70.75.30.30**
- **<https://services.swap-europe.com/contact>**

You must create a "ticket" via the web platform.

- Register or create your account.
- Indicate the reference of the tool.
- Choose the subject of your request.
- Describe your problem.
- Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).



# 10. PRODUCT FAILURE

## WHAT TO DO IF MY MACHINE BREAKS DOWN?

### **If you bought your product in a store:**

- a) Empty the fuel tank if your product has one.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.

Go to the store with the complete machine and with the receipt or invoice.

### **If you bought your product on a website:**

- a) Empty the fuel tank if your product has one.
- b) Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- c) Create a SWAP-Europe service ticket on the site: <https://services.swap-europe.com>. When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).
- d) Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site.

For machines with engine failure from manufacturers BRIGGS & STRATTON, HONDA and RATO, please refer to the following instructions.

Repairs will be done by approved engine manufacturers of these manufacturers, see their site:

- <http://www.briggsandstratton.com/eu/fr>
- <http://www.honda-engines-eu.com/fr/service-network-page;jsessionid=5EE8456CF39CD572AA2AEEDFD290CDAE>
- <https://www.rato-europe.com/it/service-network>

**Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.**

**For any question concerning our after-sales service you can make a request on our website <https://services.swap-europe.com>**

**Our hotline remains available at +33 (9) 70 75 30 30.**





# 11. WARRANTY EXCLUSIONS

## THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station.
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage\*.
- Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.

\* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt.

This document is a supplement to your notice, a non-exhaustive list.

**Attention:** All orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, you must simply refuse the delivery and notify your refusal.

**Reminder:** The reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

**Information:** Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.





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